



Our First Line telephone service gives you 24/7 access to your account via your touch-tone phone. To use this service, you'll need your member number and a 4-digit PIN/security code (usually set to the last 4 digits of your social security number for your first login).

24/7 TELEPHONE ACCOUNT ACCESS

Albuquerque: 505-768-7126

Farmington: 505-327-5300

Portales: 575-359-1263

Gallup: 505-722-7447

Zuni: 505-782-2800

Silver City/Deming: 800-344-8115

Toll Free (Lower 48 States):

1-800-344-8115



FIRST LINE INSTRUCTIONS

You'll first be asked to choose a language option (English or Spanish) Press 1 for English and 2 for Spanish. The system will then give you the following options. Listen to the instructions and use the buttons on your phone to respond.

- **Account Info**
 1. Account Balance
 2. Account History
- **Transfer Funds/Make Payment**
 1. Transfer Funds Immediately
 2. Make Immediate Payment
 3. Schedule a Payment
- **Share Loan Withdrawal**
 1. Checking
 2. Savings
- **Interest Rates**

*Select Rate Type Using # Key
- **Change Access Code**